

Official

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RESPONSE TO FINAL OFFICE ACTION, PAPER NO. 20

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IN THE CLAIMS

Please rewrite claim 27 as follows:

E1 27. (Amended) In an integrated computer telephony system including a call routing system, a method for routing a call based on the identity of an originating source of said call, comprising the steps of:

receiving said call from a first originating source;

identifying said first originating source of said call;

selecting a routing list from a plurality of routing lists based on the identity of said first originating source, each routing list associated with at least one originating source and comprising a plurality of directory numbers, placed in order, where a subscriber can be reached; and

directing said call sequentially to the directory numbers on said routing list.